

**From:** virinhalo@deloitte.com.au  
**Sent:** Monday, 11 May 2020 5:09 PM  
**To:** Shanabrook, Gregory  
**Subject:** Virgin Australia Group (Administrators Appointed) | Launch of Halo creditors platform



Deloitte Australia | May 11 2020

## Virgin Australia Group (Administrators Appointed)

### Launch of Deloitte Halo platform for Virgin Australia Group creditor claim management and communications

Dear Sir / Madam,

The Administrators wish to invite you to the Virgin Australia Group's creditor platform on Deloitte Halo. It can be accessed via this link:

<https://virgin.deloitte-halo.com/?Pg=1>

#### What is the Halo platform for?

This platform will serve as the Administrators' primary tool for communicating with creditors and managing claims (proof of debts) during the Virgin Australia Group's administration moving forward.

In this tool, Virgin Australia Group creditors and employees will be able to:

- Register as a user to provide, verify or update contact information provided to the Administrators
- Submit claims (proof of debt) or modify previous claims provided. This includes submitting additional documentation to the Administrators

- If you consent to electronic communications, this platform will allow you to send and receive secure messages to the Administrators about claims submitted or other matters

### How do I register?

Access the "My Account" page of Halo [here](#):

- If you have previously submitted a proof of debt to the Administrators, you may be pre-registered in the Halo platform with the email submitted on your proof of debt. Please confirm your email and create a password in the platform.
- If you are a Virgin Australia Group employee, you have been pre-registered in the Halo platform with your Virgin Australia email address. Please confirm your email and create a password.
- If you are not a Virgin Australia Group employee or have not previously provided proof of debt information, you will need to register as a new user. Please click [here](#) and follow the instructions to register.

Once you have verified your account or registered as a new user, you can log in to your account on Halo to submit claims (proofs of debt) or modify previous claims provided.

### Troubles or questions with the Halo platform?

If you are having trouble registering, logging into your account or submitting claims (proof of debts), please refer to our guidance on the Halo platform FAQs [here](#). Or submit a query [here](#) and our team will get back to you and provide assistance.

Regards,

**Vaughan Strawbridge, John Greig, Sal Algeri & Richard Hughes**  
**Joint & Several Administrators of the Virgin Australia Group**

#### **Private and confidential**

This e-mail and any attachments to it are confidential. You must not use, disclose or act on the e-mail if you are not the intended recipient. If you have received this e-mail in error, please let us know by contacting the sender and deleting the original e-mail.

Liability limited by a scheme approved under Professional Standards Legislation.

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited ("DTTL"), its global network of member firms, and their related entities. DTTL (also referred to as "Deloitte Global") and each of its member firms are legally separate and independent entities. DTTL does not provide services to clients. Please see [www.deloitte.com/about](http://www.deloitte.com/about) to learn more.