S Fees & Charges

Tigerair Australia Domestic (AUD)

Tigerair Australia Domestic

Fees stated in Australian dollars (AUD)

Baggage

Airport	Short Flights under 1 hour 45 minutes	Long Flights over 1 hour 45 minutes
7kg - 12kg (cabin baggage)	\$36.00	\$46.00
12kg - 15kg (checked baggage)	\$75.00	\$90.00
15kg - 20kg - (checked baggage)	\$85.00	\$100.00
Excess baggage per kg over 20kg (checked baggage)	\$20.00 per kg	\$25.00 per kg

*15kg is not available for purchase with sporting equipment. Kindly note if you present to the airport with prepurchased baggage and have not prepurchased sporting equipment, excess baggage fees per kg will be charged as above. Applicable for bookings made after the 9th of March 2017.

Card Payment Fees

Card Type	Price
MasterCard Credit	0.98% of total transaction value
Debit MasterCard*	0.36% of total transaction value
Visa Credit	1.12% of total transaction value
Visa Debit	0.57% of total transaction value
American Express	1.12% of total transaction value
Diners Club	1.49% of total transaction value

Payment Admin Fees

Payment Type	Price
0% interest free~	\$10.00 per booking
Velocity Points**	No fee applied
Tigerair voucher**	No fee applied
Poli	No fee applied

*Payments made using Debit MasterCard via the Tigerair Australia mobile app will not attached card payment fees.

The Payment Admin Fee covers a range of costs, activities, fees and charges in relation to the booking, including (among other things) the reasonable costs of accepting these payments.

~ Payment fees for Latitude interest free are charged per booking

Change Fees

Internet	Price
Change fee	\$55.00 + any applicable fare difference

Fees in the above table are charged per person per sector. Change fees are not payable where we have made a change to your scheduled service.

Refer to applicable fare difference.

Call Centre/ Airport	Price
Change fee	\$85.00 + any applicable fare difference

Fees in the above table are charged per person per sector. Change fees are not payable where we have made a change to your scheduled service.

Refer to applicable fare difference.

Other Fees

Internet/ Airport Price

^{**}Split payments on bookings made using both Velocity Points/Voucher and credit/debit payments will incur a card payment fee only on the amount being charged to the credit/debit card.

Internet/ Airport	Price	×
Infant fee	\$30.00	
Fare freeze fee	\$3.00	
Airport booking fee*	\$32.00	

(i)

Fees in the above table are charged per person per sector.

*Airport booking fee is \$32.00 per person

Call centre	Price
Name change	\$70.00 + any applicable fare difference
Refund admin fee*	\$50.00
Call centre fee^	\$35.00
Customer contact centre ancillary fee^^	\$5.00
Call centre card payment fee	Please see credit card payment fees online



Fees in the above table are charged per person per sector (excludes customer contact centre card payment fee).

- * A refund admin fee is payable if you do not travel on your purchased Tigerair service and request a refund of Government Passenger Services Taxes and other Government taxes in accordance with fare conditions. The refund admin fee is not payable if you are entitiled to a refund under the Australian Consumer Law.
- ^ Call centre fee is not payable when you are entitled to a refund under the **Australian Consumer Law**.
- ^^Effective 26 September 2017, a new fee will be introduced for adding or upgrading an ancillary item (Baggage, Seat etc.) via call centre. This fee will not be applied if customer is changing flights through call centre. If a passenger is adding or upgrading an ancillary via call centre for multiple passengers, ancillary call centre fee will be applied to each passenger.

Seat Selection

To keep our base airfares as low as we can, some fees will apply if you choose to preselect your seating before you fly. We offer 3 different seating options to suit your seating style, ranging from extra legroom to upfront and standard, and prices vary depending on your route and seat type. Prices will be displayed to you during the booking process.

Tigerair Australia Domestic Flights (to/from Melbourne)

Flight Type Flights under 1 hour 45 minutes	Cities
Short - flights under 1 hour 45 minutes	Adelaide, Canberra, Hobart, Sydney
Long - flights over 1 hour 45 minutes	Brisbane, Cairns, Coffs Harbour, Gold Coast, Perth, Townsville

Tigerair Australia Domestic Flights (to/from Sydney)

Flight Type	Cities
Short - flights under 1 hour 45 minutes	Brisbane, Coffs Harbour, Gold Coast, Melbourne
Long - flights over 1 hour 45 minutes	Adelaide, Cairns, Perth, Whitsunday Coast

Tigerair Australia Domestic Flights (to/from Brisbane)

Flight Type	Cities
Short - flights under 1 hour 45 minutes	Sydney
Long - flights over 1 hour 45 minutes	Adelaide ,Cairns, Darwin, Melbourne, Perth, Whitsunday Coast

TT designated flights are operated by Tiger Airways Australia Pty Ltd



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Tigerair Australia acknowledges the traditional owners of the land upon which we are located, and pay our respects to elders past, present and emerging

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Tigerair mobile booking app





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